

Mereside Medical

Who we are

We are:



Staploe Medical Centre, Soham, East Cambridgeshire



Cathedral Medical Centre, Ely, East Cambridgeshire



Haddenham Surgery, Haddenham, East Cambridgeshire

What we stand for



At Mereside Medical we deliver general medical services on behalf of the NHS. How we do this is shown by what we do, why we do it and how we do it. It is our internal sense check which ensures we are all on the same page.

How

By applying cutting edge research, methods and evidence to our delivery of care.

What

An agile, ambitious collaboration of partnership-led GP practices providing exemplary patient care and acting as ambassadors for health in East Cambridgeshire.

Why

To improve, innovate and transform the healthcare system and continuously deliver ever better outcomes for patients and staff.



Providing NHS services

Our Vision



Empowered patients, fulfilled staff, healthier communities:

Your local practice



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Our Mission



We are a person-focused **General Practice** team striving for improvement, innovation and collaboration to deliver ever better health and well-being outcomes for the population of East Cambridgeshire, through better tailored, timely, and responsive care.

We will achieve this by:

- Delivering a population-level health service adapted to local demographic and individual needs.
- Building an exemplary & diverse team; nurturing our staff to grow and flourish; listening and adapting to their feedback; supporting them to enjoy fulfilling careers.
- Applying cutting edge evidence, methods, and research to innovate and transform primary care, embedding 'quality by design'.
- Engaging with the wider NHS, being ambassadors for health in East Cambridgeshire, and representing the best of general practice.



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Our Values

Value	What it means
1. Adaptability	We will constantly challenge ourselves to find effective and person-centred solutions to individual problems, while adapting how we work to assure the well-being and satisfaction of our entire patient community.
2. Compassion	We will approach every situation with an open mind, listen actively to understand each other and respond constructively and supportively
3. Integrity	We will uphold the highest standards of moral principles in our work. We will be trustworthy, truthful, honest with ourselves and each other, as well as gracious when we need help or make mistakes.
4. Learning	We believe every day brings meaningful opportunity to learn and improve, both from experiences and from each other; we will be relentlessly focused on doing better.
5. Decency	We will treat everyone with equal respect (common decency), and we will show this through our actions and our words.
6. Teamwork	We are one team, working together to give better care to all of our patients. We all recognise and value the unique contributions we each make to improve our patients' care journey.

What does this mean?



At Mereside we are caring and supportive, and we strive every day to empower all; our patients, our colleagues, and the wider community we serve. We are collaborative and nurturing in our approach, supporting others to be the best version of themselves; we constantly strive for improvement so that we can provide the most effective care and the most rewarding careers. We are agile, ambitious, modern, and forward-looking, which enables us to embrace change and act as ambassadors for progress in healthcare. Our long-standing experience means that we are known, trusted, and respected by many, and this sits at the foundation of everything we do.



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Thank you